

2024 USER FEES
WATER
EFFECTIVE APRIL 1, 2024

Updated: February 2024

	DESCRIPTION	
1.0	Connection Fee	
a)	Disconnect	\$ 168.00
b)	Reconnect	\$ 168.00
c)	Account Set-up	\$ 47.25
d)	NSF	\$ 15.75
2.0	Fire Sprinkler Connection	
a)	Fire Sprinkler Connection Annual Charge	\$ 105.00
3.0	Meter Inspection and MXU Connection	
a)	3/4" Meter Assembly with Combination Shut Off Valve, Meter & Check Valve, MXU	\$ 882.00
b)	1" Meter Assembly with Combination Shut Off Valve, Meter & Check Valve, MXU	\$ 1050.00
<i>All other sizes and configurations will be based on Time & Materials</i>		
4.0	Bulk Water including Pool Fills	
a)	Application - One Time	\$ 346.50
b)	Pool based on 41,000L	\$ 525.00
c)	Bulk Water Rate m ³ from Innisfil Heights Bulk water station to be billed monthly	\$ 5.42
5.0	Construction Water - Hydrant Meters	
a)	Damage Deposit - Hydrant Meter	\$ 3675.00
b)	Installation or Removal of Hydrant Meter	\$ 147.00
c)	Weekly rental of hydrant meter after the first two weeks	\$73.50 per week
d)	Minimum Charge - Service Charge for the supply of Water during construction Minimum weekly charge for water usage on a metered hydrant	\$ 262.50
e)	Normal billing rates apply beginning on day of metering equipment installation	\$ 5.42
6.0	Water Meter Flow Testing Fee	
a)	If the metering equipment is deemed accurate by 3rd party	\$493.50 plus 3rd party meter testing fee
<i>If the metering equipment test is inaccurate consumption adjustments will be made & no fee is charged</i>		
7.0	Damaged Meter Replacement Fee	
a)	Damaged Residential Meter Replacement	\$ 262.50
8.0	Watermain Line Tapping Charge	
a)	Watermain Line Tapping Charge (25 mm diameter or less)	Full Cost Recovery
9.0	Construction Water	
a)	During normal working hours plus Hourly Rate for staff to operate Town equipment	Full Cost Recovery
b)	Construction Water before Water meter connected Collected at permit issuance	\$ 168.00

10.0	Staff Charges - Straight Time	
a)	Manager	\$ 189.00
b)	Chief Compliance Officer	\$ 225.75
c)	Administrative Coordinator	\$ 120.75
d)	Water Operator / Technicians/Technologists	\$ 147.00
e)	Supervisor	\$ 178.50
f)	Chief Operations Officer	\$ 225.75
g)	Safety & Risk Specialist	\$ 183.75
h)	Risk & Compliance Manager	\$ 173.25
i)	Co-Op Student	\$ 99.75
11.0	Other	
a)	NEW service connection per application for additional connection(s)	\$ 682.50
b)	NEW Combined water & wastewater additional service connection application	\$ 997.50
d)	Missed appointments	\$ 173.25
e)	Staff called out but plumbing not ready	\$ 173.25
f)	Hydrant flow test	Min. \$210 Full Cost Recovery
Additional Information All water passing through a meter will be billed whether used or wasted. If a meter fails to register, the customer will be charged for the average consumption during the previous billing period. Addition quotes may be requested on jobs not listed. User Fees quoted will be based on the Full Cost Recovery. All activities are within field staff working hours (7:00 AM to 3:30 PM Monday to Friday). After normal working hours a Minimum 4 hours is charged. Addition charges will apply when more than the standard labour is required. Please contact InnServices department to request a quote.		

**2024 USER FEES
WASTEWATER**
EFFECTIVE APRIL 1., 2024

Updated: February 2024

	DESCRIPTION	
1.0	Bulk Septage	\$ 21.00
2.0	Processed Waste	\$ 23.10
3.0	Septic Receiving Station Fob/Gate remote fee	Full Cost Recovery
4.0	Staff Billing Rates	
a)	Manager	\$ 189.00
b)	Chief Compliance Officer	\$ 225.75
c)	Supervisor	\$ 178.50
d)	Administrative Coordinator	\$ 120.75
e)	Wastewater Operator	\$ 147.00
f)	Chief Operations Officer	\$ 225.75
g)	Safety & Risk Specialist	\$ 183.75
h)	Risk & Compliance Manager	\$ 173.25
i)	Co-Op Student	\$ 99.75
5.0	Additional Connections	
a)	Additional service connection application	\$ 682.50
b)	Combined water & wastewater additional service connection application	\$ 997.50
c)	Construction costs	Full Cost Recovery
Additional Information All wastewater charges will be billed based on the amount of water passing through a meter whether used or wasted. After normal working hours a Minimum 4 hours is charged. Additional quotes may be requested on jobs not listed. User Fees quoted will be based on Full Cost Recovery. Additional charges will apply when more than the standard labour is required. Please contact InnServices department to request a quote.		

**2024 USER FEES
ENGINEERING**
EFFECTIVE APRIL 1, 2024

Updated: February 2024

	DESCRIPTION	
1.0	Capital Project Manager	\$ 173.25
2.0	Engineering Manager	\$ 204.75
3.0	Utility Technologist	\$ 157.50
4.0	Associate Engineer	\$ 157.50
5.0	Asset Management	\$ 178.50
6.0	Co-Op Student	\$ 99.75